

ID	Start time	Completion time	Email
1	1/31/24 14:37:24	1/31/24 14:38:28	anonymous
2	2/6/24 16:15:59	2/6/24 16:16:47	anonymous
3	2/6/24 16:27:32	2/6/24 16:32:07	anonymous
4	2/6/24 16:38:20	2/6/24 16:41:42	anonymous
5	2/6/24 16:44:49	2/6/24 16:47:19	anonymous
6	2/7/24 8:06:06	2/7/24 8:09:04	anonymous
7	2/7/24 8:21:55	2/7/24 8:22:58	anonymous
8	2/7/24 9:17:23	2/7/24 9:17:34	anonymous
9	2/7/24 9:50:00	2/7/24 9:51:01	anonymous
10	2/7/24 10:09:05	2/7/24 10:11:29	anonymous
11	2/7/24 10:16:18	2/7/24 10:17:35	anonymous
12	2/7/24 10:37:37	2/7/24 10:38:08	anonymous
13	2/7/24 10:37:58	2/7/24 10:46:56	anonymous
14	2/7/24 11:04:55	2/7/24 11:08:34	anonymous
15	2/7/24 11:09:19	2/7/24 11:09:41	anonymous
16	2/7/24 11:10:43	2/7/24 11:14:02	anonymous
17	2/7/24 11:19:46	2/7/24 11:20:33	anonymous
18	2/7/24 11:28:17	2/7/24 11:29:53	anonymous
19	2/7/24 11:36:27	2/7/24 11:40:53	anonymous
20	2/7/24 11:49:57	2/7/24 11:51:15	anonymous
21	2/7/24 11:51:47	2/7/24 11:56:32	anonymous
22	2/7/24 11:55:57	2/7/24 11:57:11	anonymous
23	2/7/24 12:08:43	2/7/24 12:09:24	anonymous
24	2/7/24 12:09:39	2/7/24 12:11:10	anonymous



Name	Last modified time	Overall, how was your e
		Very Good
		Good
		Very Good
		Very Good
		Very Good
		Good
		Very Good
		Very Good
		Don't know
		Very Good
		Good
		Very Good
		Very Good
		Neither good nor poor
		Very Good
		Very Good

Very Good

Please explain your answer to question 1?

Great staff

Great communication

She was amazing with me made me feel good and at eas

Appointment on time, Doctor Baxter was very pleasant very professional and explained everything.

The doctor I saw was very thorough with me

Appointment within 2 hours of sending my details Dr Baxter was very professional and friendly received my hospital appointment for next Friday. Everyone in the surgery so helpful.

Consultation was efficient, IT system lets the Nhs down as the appointment was delayed due to the printer not working.

Straight forward and pleasant staff

As always everyone there is great and always kind and professional

No problems with the consultation but booking the appointment online seems over complicated

Someone has listened to my concerns & tried to help

I was listened to and given further advice

Hello I'm just not happy that my son Dillon have appointment hospital Sunderland, i never been here and i don't know wheres the hospital, i tri to book a taxi to gou there but taxi i will pay £50 pounds, from Stanley gou to Sunderland hospital, and if am take bus i will late to gou for appointment because bus stop every 5 minutes for other people, am living Stanley i don't understand why you don't give me appointment somewhere closed example Durham or Newcastle Dillon appointment was 9 o'clock, my other children gou to school 8.50, so the appointment time not a good

Thanks...

Nurse identified chest problem during diabetes checkup and made immediate appt within 1/2 hrs with dr. Arescribed steroids for copd exacerbation.

Absolutely brilliant

Two lovely girls carried out my review. They explained every step and were very pleasant throughout.

Very helpful and informative.

She let me talk and she looked at me

Nurse I saw was very good and helpful

Very professional and helpful

Nurse was very polite and professional and explained to me what was happening and what would happen with the follow up the receptionist was also polite

Not particularly friendly in reception

doctor was helpful and booked in on wall screen no issues

I got an appointment the same day and the GP I saw (Dr. Kit Nichols) was very understanding and helpful.

Very clean surgery friendly staff the doctor I seen was lovely

Any other comments/suggestions?

Always a 5 Star service

I haven't seen a doctor for a very long time. I was impressed by how thorough he was

No

Improve scheduling times for appointments.

Good service always. Diabetic care excellent.

Do not like new system of getting an appointment to see doctor or nurse practitioner

Nurse practitioner was very nice and helpful.

No

